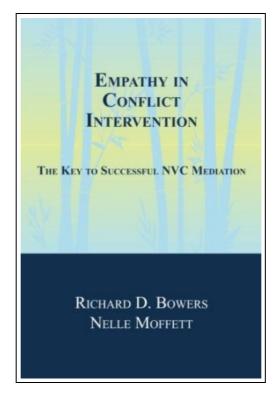
Empathy in Conflict Intervention: The Key to Successful Nvc Mediation (Paperback)



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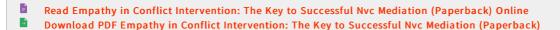
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EMPATHY IN CONFLICT INTERVENTION: THE KEY TO SUCCESSFUL NVC MEDIATION (PAPERBACK)



Createspace, United States, 2012. Paperback. Condition: New. Language: English . Brand New Book ***** Print on Demand *****. The focus of this book is on mediation, a third party intervention role that can be undertaken by supervisors, managers, human resource professionals, marriage and family therapists, teachers, mediators, peace keepers, and parents. The authors make a strong case for the central role of empathy in promoting a successful mediation, especially when ongoing relationships between the parties are at stake. This book provides a thoughtful study of the important role of empathy in mediation through the development of a theoretical model to explain the effectiveness of Nonviolent Communication(TM) (NVC) mediation. The theory building process used in this book, as well as the list of conditions for a successful mediation, can be broadly applied to other third party intervention methods. Intended Audience: Mediators; Conflict Resolution and Third Party Interveners (managers, supervisors, human resources representatives) students, teachers, and professionals; Marriage and Family Therapists; and Attorneys. While one of the aims of this book is providing a welcome beginning theoretical basis for the use of empathy in the mediation process, there is much crossover into counseling, parenting and other arenas that involve conflict in relationship. The humanity and authenticity of the authors comes through in a way that makes this book accessible and appealing to readers well beyond the academic arena. It provides support and clarity for those seeking to understand and adopt the practice of empathy either personally or professionally. Carolyn N. Altrock, MCE, LCSW This book provides a framework for understanding why mediation works when it works and therefore points the way to how mediation can be made to work more reliably. By highlighting the role of empathy-from the mediator and between the parties-in supporting many of the conditions for successful mediation, the authors...



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