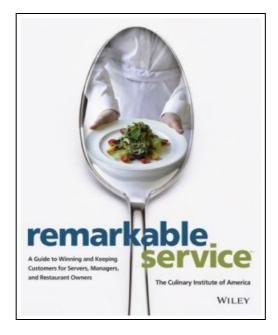
# Remarkable Service: A Guide to Winning and Keeping Customers for Servers, Managers, and Restaurant Owners



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