



Global Sourcing of Information Technology and Business Processes : 4th International Workshop, Global Sourcing 2010, Zermatt, Switzerland, March 22-25, 2010, Revised Selected Papers

By Ilan Oshri

Springer-Verlag GmbH Sep 2010, 2010. Taschenbuch. Condition: Neu. Neuware - This edited book is intended for use by students, academics and practitioners who take interest in outsourcing and offshoring of information technology and business processes. The book offers a review of the key topics in outsourcing and offshoring, populated with practical frameworks that serve as a tool kit to students and managers. The range of topics covered here is wide and diverse. The sourcing models available to client firms are discussed in great depth and the decision-making processes and considerations regarding the sourcing model and sourcing settings are examined. Vendor capabilities as well as client capabilities are studied in depth and links are offered to the various sourcing models. Issues pertaining to knowledge and expertise are also discussed throughout the book. Last but not least, the book examines current and future trends in outsourcing and offshoring, paying particular attention to the role that CIOs will play in shaping their sourcing strategies. The book is based on a vast empirical base brought together through years of intensive research by the leading researchers of outsourcing and offshoring. June 2010 Ilan Oshri Julia Kotlarsky Organization Global Sourcing Workshop...



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