



Leading the Revolution (Paperback)

By Angel Tuccy, Eric Reamer

Createspace, United States, 2010. Paperback. Condition: New. Language: English . Brand New Book ***** Print on Demand *****.Creating A Revolution In How People Treat People In Business. Radio show hosts Angel Tuccy and Eric Reamer, are the best selling authors of Lists That Saved My Business, and business revolutionaries who are committed to changing the paradigm when it comes to customer service. Designed to be an inspiration to business owners, managers and salespeople, Leading The Revolution will spark creativity in the area of the customer experience for all who take on the role of revolutionary. Leading The Revolution is a collection of articles, blog entries and thought processes that form the leadership and training offered by Experience Pros, LLC. Customer service is not a department. It is a culture.



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