



EMU conductor quality and service skills(Chinese Edition)

By WEN BANG

paperback. Condition: New. Language:Chinese.Pub Date: 2013-12-01 Pages: 262 Publisher: China Railway Publishing House book based on passenger rail regulations and EMU conductor post work written request. detailing the Transportation Security should have the psychological train conductor to do service work. ensure quality. technical business knowledge. service skills. emergency treatment. relationships and other training requirements. is a working methods both speak. and speak of personal accomplishment improve staff tr.



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